		Score	Remarks	Order
3Q23	**System, IT Control & PA**			
OBJ1	**Enhance control and synchronization of company's external services:**			
KR1.1	Implement automatic synchronization of **Podio, Zoho-Projects, Zoho Forms, Zoho Analytics, Zoho Cliq, Google, and Microsoft** user accounts every 24 hours to Outsystems	42%		1
KR1.2	Max 10% underutilization of accounts in **Google, Microsoft Office, Podio**			
KR1.3	Develop a user interface that displays a list of unused or inactive accounts, recommending their deletion by EoM7.		**Link**	2
OBJ2	**Streamline and automate IT Permissions in the HR Flow**			
KR2.1	Establish connections between our IT permissions (**OutSystems, Podio, Zoho-Projects, Google, Microsoft**) and our database, aligning them with HR, departments, and positions.			3
KR2.2	Create a consolidated page that shows all permissions for **Podio, Zoho, Google, Microsoft, and OutSystems** assigned and supposed to be assigned to specific users			4
KR2.3	Enable the Employee Leave timer to identify and flag employees who were updated late as inactive by EoM8			3
OBJ3	**Streamline User Leave account handeling**			
KR3.1	Define approval process for Leaving employee digital assets handeling by EoM7	100%		1
KR3.2	Implement an automated workflow where, upon an employee's departure, their manager receives their account details with a notice of (Google, Microsoft, Zoho, Podio) account deletion in two weeks.			2
KR3.3	After the two-week period, IT will receive a notification to proceed with the deletion of the account.			3
OBJ4	**Enhance monitoring of physical assets:**			
KR4.1	Transition to a new system for physical asset monitoring.			
KR4.2	Enable search functionality to retrieve the complete history of an asset.			
KR4.3	Incorporate assets into the "Employee Leaves Flow" process for efficient tracking and management.			